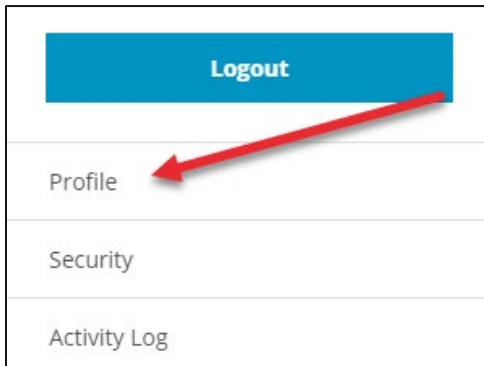


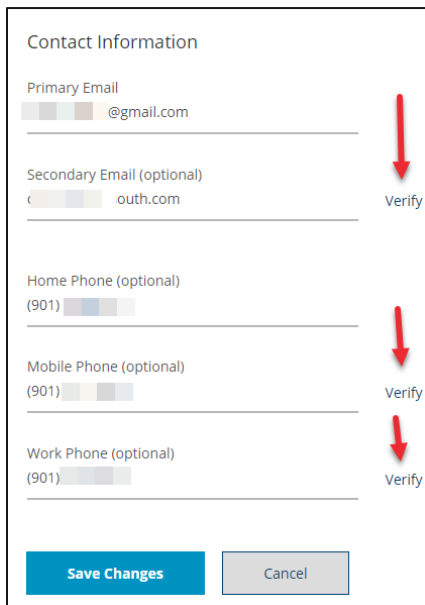
## How to Verify a Phone Number or Email Address

In order to use several of the security functions in digital banking, your phone number(s) and/or email address(es) may need to be verified in order to have them as options for receiving a security code. The process is very easy and can be completed in a few simple steps!

1. Access your Profile from the User settings at the top right of the screen by clicking or tapping on your profile picture or your initials, then click or tap on "Profile".

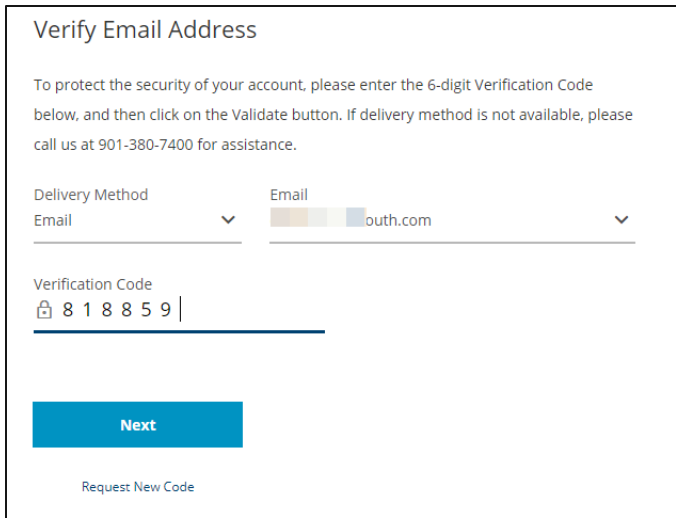


2. The Personal Details section will appear. Any email addresses or phone numbers that have "Verify" listed beside them must be verified before they can be used as options for any security features, such as two-factor authentication.



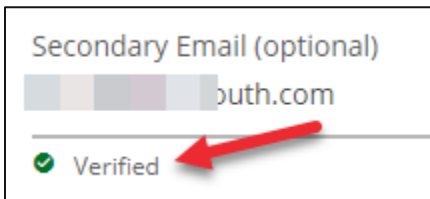
3. To start the verification process, click or tap "Verify" beside the email address or phone number you wish to verify.

- Email example:** Click or tap verify to the right of the email address. The Verify Email Address screen will appear. A 6-digit validation code will be sent to that email address.



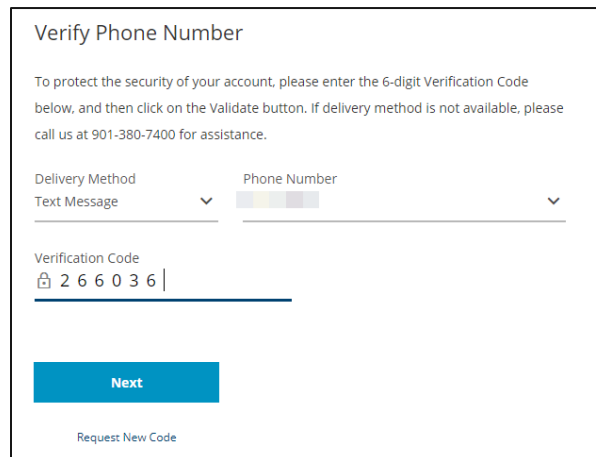
Enter the 6 digit verification code, then click or tap “Next”.

- The Personal Details section will appear and the email address will be notated as verified.



- Mobile Phone Example:** Click or tap verify to the right of the mobile phone number. The Verify Email Address screen will appear. A 6-digit validation code will be sent to that number.

Enter the 6 digit verification code, then click or tap “Next”.





7. The Personal Details section will appear and the mobile phone number will be notated as verified.

Mobile Phone (optional)
(901) [ ] [ ] [ ] [ ]
<hr/>
✓ Verified

If you need additional assistance, please contact us at 901-380-7400 and we'll be happy to help.